

# Alma Diaz

*"..Where the **BUSINESS** of **INSURANCE** is **PERSONAL**..."<sup>TM</sup>*



*Alma is part of the Customer Service department at Stan Burns Insurance. She brings over 20 years of experience in the insurance industry. Alma cares about her clients and addresses each of her clients' needs to the fullest.*

*She works with her clients to find the best possible policy in over 70 carriers to choose from.*

*Alma is the agent for you. She answers your questions quickly and thoroughly and likes to keep her clients updated frequently by returning and making follow-up phone calls. Alma takes pride in her extraordinary customer service.*

[Alma@stanburns.com](mailto:Alma@stanburns.com) 800 491-7655 x 102



**Allied  
Insurance**

a Nationwide<sup>®</sup> company  
On Your Side<sup>®</sup>



**Liberty Mutual**  
INSURANCE

## Areas of Expertise

*As part of the Customer Service Department, Alma reviews each file and makes sure each person is adequately covered. She handles each client's individual needs and gives the best advice per situation. Alma helps keep her clients updated on current policies to avoid a lapse or cancellation and she always make sure our clients hang up the phone happy.*

## My Mission

*Alma ensures customer satisfaction over the phone and in person at Stan Burns Insurance. For years she has provided her clients with advice and understanding regarding policies and information. Alma is part of the Customer Service department that facilitates the motto of Stan Burns Insurance, "Where the business of insurance is personal".*

## Current Clients

*"My wife, Tamara and I have worked with Stan Burns for all of our insurance needs since the 1980's. Tom Burns and his wonderful staff provide us with excellent service and they always make sure that we have had the appropriate insurance coverage on each our houses and cars, including the cars for our two daughters. I would never hesitate to recommend Stan Burns Insurance to my friends, family and business associates.*

- Tim Selchau

## About Stan Burns Insurance Services:

The agency was formed in 1965 by Stan Burns. Tom Burns purchased the agency in 1994 and has led the company into its 50<sup>th</sup> year. The agency donates to many local charitable organizations as a way of giving back to the community it serves.

*For more information about Stan Burns Insurance Services, Inc., and to reach me directly, call, email or visit:*

**Phone: 800-491-7655 x 102**

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